



Santander  
Account Transfer Service  
PO Box 297  
Bradford  
BD1 4YR

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England

Tel: 0845 6090010  
Lines open 9am to 4pm Monday to Friday  
Fax: 01908 338132

Our Ref:  
31 August 2011  
Account Number

Dear I

I refer to your recent request to match your overdraft facility you had with

I am sorry to advise you that our underwriting department have confirmed that they have not been able to match the overdraft facility you had with Additional banking facilities are made available at our discretion and are not guaranteed. When deciding what facilities to offer we use our internal credit scoring system along with details you supplied us from

I realise that my reply may be disappointing but I hope I have at least explained why we can not agree to your request.

As accounts are monitored on a monthly basis the availability of additional facilities can change. Please therefore contact us again with your request once your account has been running in accordance with the terms and conditions of your account.

If we can be of any further assistance please do not hesitate to contact us on the above telephone number.

Yours sincerely

Sandra Ruttledge  
Business Manager